TRIAGE AND SYMPTOM TRACKING JUST BECAME EASIER
A comprehensive tool for patient symptom triage and tracking, Via Triage is the streamlined process that helps cancer centers become medical homes and keep patients out of the hospital.

PRODUCT INCLUDES
• Pathways for the triage and treatment of common symptoms of cancer patients
• Easy to use Via Portal for triage decision support, call back queues and documentation
• Patient facing materials for symptom management education

BENEFITS
• Track and report on the volume and types of inbound and outbound patient calls
• Direct patients to the optimal site of care
• Minimize avoidable ED visits and hospitalizations
• Improve patient outcomes through proactively addressing symptoms

KEY FEATURES
• Inbound and outbound integration with EMR including phone note
• Training materials for new triage nurses
• Follow up queue for call backs to ensure symptom resolution
• Timely reports for measurement of call volume and appropriate disposition
• Ability to compare call disposition to actual outcomes

www.viaoncology.com